



## Private Services

We appreciate you considering Accent Home Care to support you to stay healthy and well. For over 50 years we have provided accommodation options for older adults in our retirement village and Residential Care facility, as part of Tabulam and Templer Homes for the Aged (TTHA). Accent Home Care is a division of TTHA and is an approved provider of Support at Home and Commonwealth Home Support Program services. To find out more, call our friendly team on **(03) 8824 0905** between 9.00am to 5.00pm Monday to Friday or email us at: [enquiry@accenthomecare.org.au](mailto:enquiry@accenthomecare.org.au)

Effective from 1<sup>st</sup> February 2026

| Service             | Support  | Hourly Rate |
|---------------------|--|-------------|
| Personal Care       | <ul style="list-style-type: none"> <li>Assistance to shower and attend to personal hygiene</li> <li>Grooming including shaving, combing hair and oral care</li> <li>Getting dressed, toileting and assistance to get ready for bed</li> </ul>  | \$115       |
| Social Support      | <ul style="list-style-type: none"> <li>Access the community with a carer to attend social events, shopping, personal affairs, appointments, and other outings like visiting a park</li> <li>A carer can drive you to the locations you need to attend</li> <li>Receive assistance with carrying items and unpack items in your home</li> </ul>   | \$115       |
| In-Home Respite     | <ul style="list-style-type: none"> <li>Carer provide live-in assistance for 1 hour or over 24 hours*</li> </ul>  | \$115       |
| Domestic Assistance | <ul style="list-style-type: none"> <li>Dusting, vacuuming and mopping floors</li> <li>Cleaning the toilet, shower and bath</li> <li>Washing your clothes and linen including bed sheets</li> <li>Hanging your clothes and linen on the washing line or using your dryer</li> <li>Folding and ironing your clothes, linen and putting away</li> <li>Change your bed linen and making your bed</li> <li>Checking food expiry dates</li> <li>Empty household rubbish and recyclables into council's wheelie bins</li> <li>Take out and bring in the council's rubbish and recyclable wheelie bins</li> <li>General tidying up around your home, such as wiping benches</li> <li>Unaccompanied Shopping: A carer will drive to the shops, collect items you have stated on your shopping list and deliver them to your home</li> </ul> | \$105       |
| Nursing Services    | <ul style="list-style-type: none"> <li>Diabetes support</li> <li>Dementia support</li> <li>Contenance management</li> <li>Medication management</li> <li>Stoma therapy and wound care</li> <li>Telehealth support</li> <li>Comprehensive Nursing assessments and referrals to other services</li> </ul>  | \$180       |
| Gardening           | <ul style="list-style-type: none"> <li>Mowing and edging lawns, weeding, trimming hedges, pruning, watering, waste removal to green bins, cleaning paths and improving safety.</li> </ul>  | \$120       |

### What You Need to Know:

- Monthly statements are emailed to the participant or their representative.
- If the participant receives transportation such as shopping assistance, there is a \$1.65 per km charge for the use of the vehicle.
- In-home respite, 24 hours or more will incur additional charges.\*
- Participant or their representative must give us at least 2 business days notice when cancelling a service, otherwise the above rate/s will be charged.
- Services provided Monday to Friday, 8am to 6pm, excluding public holidays.
- If you require services outside the standard service hours, please contact us.
- Accent Home Care is a not-for-profit community based organisation.

Call us today to discuss how we can assist:

**(03) 8824 0905**

[enquiry@accenthomecare.org.au](mailto:enquiry@accenthomecare.org.au)

[www.accenthomecare.org.au](http://www.accenthomecare.org.au)

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