



Home Care Fees and Charges

We appreciate you considering Accent Home Care to support you to stay healthy and well. We have been supporting the community with Home Care Packages since 2007. For nearly 50 years we have provided accommodation options for older adults in our retirement village and Residential Care facility, as part of Tabulam and Templer Homes for the Aged. There are four levels of Home Care Packages as listed below. To find out more, call our friendly team on **(03) 8720 1338** between 9.00am to 5.00pm Monday to Friday or email us at homecare@accenthomecare.org.au

Effective from 1st October 2020

Level 1	Level 2	Level 3	Level 4
<i>Basic level of care needs</i>	<i>Low level of care needs</i>	<i>Intermediate care needs</i>	<i>High level of care needs</i>
\$342.44 each fortnight paid by the Government	\$602.42 each fortnight paid by the Government	\$1310.82 each fortnight paid by the Government	\$1987.16 each fortnight paid by the Government
4.5 hours of Direct Care or \$256.83 for all care services each fortnight	8 hours of Direct Care or \$451.82 for all care services each fortnight	18 hours of Direct Care or \$983.12 for all care services each fortnight	28 hours of Direct Care or \$1490.37 for all care services each fortnight
0.5 hour each fortnight of Care Advisory	1 hour each fortnight of Care Advisory	2 hour each fortnight of Care Advisory	3 hour each fortnight of Care Advisory

Package Management Fees

This fee is no more than 10% of Government funding received and pays for ongoing administration of the package, the management of package funds, service coordination, financial statements and quality and compliance.

Level 1	Level 2	Level 3	Level 4
\$34.24 per fortnight	\$60.24 per fortnight	\$131.08 per fortnight	\$198.72 per fortnight

Care Advisory Fees

This fee is no more than 15% of Government Funding and provides you with a dedicated Care Advisor to ensure you reach your goals. This is done by conducting ongoing assessments and annual reviews of your care needs against a budget.

Level 1	Level 2	Level 3	Level 4
\$51.37 per fortnight	\$90.36 per fortnight	\$196.62 per fortnight	\$298.07 per fortnight

All Packages Include

- \$0 Package Upgrade Fee** — We help you with upgrades
- \$0 Setup Fee** — No initial fee to commence with us
- \$0 Exit Fee** — No fee when you leave us
- \$0 Travel Fee** — No fees to visit you to provide care
- \$0 Basic Daily Fee** — No additional contribution costs
- \$0 Additional Services Fee** — No extra costs if your service is from another provider or supplier



Direct Care (Rates per hour)	Personal Care	Domestic Assistance	In-home Respite	Nursing	Gardening
Monday to Friday Between 7am to 7pm ☀️	\$53	\$53	\$53	\$102	\$55 – \$80
Monday to Friday Between 7pm to 7am 🌑	\$77	\$77	\$77	\$150	N/A
Saturday and Sunday Between 7am to 7pm ☀️	\$77	\$77	\$77	\$150	Upon request
Saturday and Sunday Between 7pm to 7am 🌑	\$95	\$95	\$95	\$202	N/A
Public Holidays	\$120	\$120	\$120	\$256	N/A

Staying Healthy and Well

Allied Health and Therapeutic Services



Podiatry



Occupational Therapy



Remedial Massage



Physiotherapy



Community Nursing



Medication Prompts



Assistive Equipment



Exercise Physiology



Social Support

What You Need to Know

- A minimum of 24 hours notice applies for cancellations of services otherwise the service will be charged in full.
- Home modifications and minor maintenance can be included, if based on customer goals and assessed needs.
- If you require transportation or staff to collect supplies for you, there is a \$1.30 per km travel charge.
- All services are for a minimum of 1 hour with increments of 15 minutes thereafter.
- Self-funded retirees and part pensioners may need to pay an income tested fee.
- Pricing quoted for Direct Care Services are delivered by Accent Home Care Staff.
- Additional Care Advisory hours are available upon request for \$95.00 per hour.
- Costs for Personal Protective Equipment (PPE) will be priced separately.
- Accent Home Care is a division of Tabulam and Templer Homes for the Aged.
- Accent Home Care is a not-for-profit community based organisation.



Caring for People from diverse backgrounds

Call us today to discuss how we can help you

Phone: (03) 8720 1338

Email: homecare@accenthomecare.org.au

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